



Rough Trax

A GREAT DEAL BETTER

Returns Department
RoughTrax Ltd
Units 4-7 Pixash Business Centre
Pixash Lane, Keynsham
Bristol, BS31 1TP
Telephone: +44 (0)117 986 9065
Email: info@roughtrax4x4.com

Parts Return Form

Please complete this form and enclose it with your return item/s.

Invoice Number: _____ Invoice Date: ____/____/____

Customer Name: _____

Address Details: _____

_____ Post Code: _____

Telephone Number: _____ Mobile Number: _____

Email Address: _____

Product Code: _____ Description: _____ Qty: _____

Product Code: _____ Description: _____ Qty: _____

Product Code: _____ Description: _____ Qty: _____

Reason for Return;

- | | | |
|--------------------------------------|---|--|
| <input type="checkbox"/> Warranty | <input type="checkbox"/> Received Damaged | <input type="checkbox"/> Incorrect Item Ordered |
| <input type="checkbox"/> Faulty Item | <input type="checkbox"/> No Longer Required | <input type="checkbox"/> Other (Please Describe) |

Other: _____

I would like one of the following;

- Refund back to original payment method Exchange

Please ensure this returns form is completed in full and enclosed with the returned items. Returns are only accepted within our **28 day** returns policy. You have the right to cancel at any time from the moment you place your order and up to **14 days** from the day you receive your goods to notify RoughTrax Ltd by phone or email (preferred) of your cancellation to return the goods. You then have a further **14 days** from this date to return the items back to RoughTrax. Any goods being returned must be in as 'new' condition and in the original packaging, please do not stick any returns labels or write on any product packaging as this is not fit for re-sale. Returns are not accepted for special orders or stocked to ordered items as per our terms and conditions. We reserve the right to reject any item/s for returns and refund if our returns policy is not met. RoughTrax returns policy can be found on our website www.roughtrax4x4.com/returns.